

# Frequently Asked Questions

Frequently asked questions on how to use ROADWE platform

## HOW DO I GET STARTED ON ROADWE ?

JOIN ROADWE AND BE A FIRST DIGITAL TRANSPORTER FOLLOW SIMPLE STEP TO GET STARTED

- CREATE A NEW ACCOUNT TO USING YOUR MOBILE NUMBER AND CHOOSE YOUR ROLE TO REGISTERED.
- GO TO CREATE NEW BILTY AND FILL DETAILS TO DIGITALLY CREATE YOUR BILTY.
- GO TO CREATE NEW LOADING PARCHI AND MAKE EASILY LOADING PARCHI FOR YOUR TRUCK.
- CLICK MORE OPTION AND ABLE TO SEND YOUR DIGITAL BILTY OR LOADING PARCHI WITH ANYONE.
- SEND RECEIVER SIGNATURE FILE BY WHATSAPP OR EMAIL TO YOUR PARTIES AND GET RECEIVING IN A CLICK.
- GO TO RTO CONSULTANT TAB AND MAKE EASY YOUR RTO WORK TO GET CONSULTED WITH NEAREST RTO CONSULTANT AGENT.

## WHERE CAN I DOWNLOAD THE ROADWE APP ?

- ROADWE CAN AVAILABLE ON GOOGLE PLAY STORE.SEARCH ROADWE AND CLICK THE DOWNLOAD BUTTON.YOU CAN ALSO VISIT OUR WEBSITE [WWW.ROADWE.COM](http://WWW.ROADWE.COM) TO GET THE SERVICES.

## How can we use Roadwe on our desktop?

- Please go to [www.ROADWE.com](http://www.ROADWE.com) and login with the same user id and password that you have logged in to your app with.

## IS ROADWE CLOUD/ WEB BASED?

- Yes, Roadwe is cloud based. you can download our app from play store and also operate from our integrated website [www.roadwe.com](http://www.roadwe.com).

## **Do you sell Customised Apps?**

- No, we do not sell customised Apps.
- Alternatively, ROADWE App can be self customised by changing settings to some extent as per your requirement.

## **HOW DO I GET SUPPORT ?**

- PLEASE CONTACT US AT  
8269693922 (FOR ANY QUERIES)  
OR MAIL US ON  
[HELLO@ROADWE.COM](mailto:HELLO@ROADWE.COM)

## **Can I access the same ROADWE account from two OTHER devices ?**

- Yes, you can access your ROADWE account from another mobile or desktop.its enabled to use in multi login.